

A unified resource and simplified data migration for CapAcuity



# <u>Case Study</u>

Organization & Location: Industry: Services Offered: CapAcuity | Lake Mary, FL Consulting & Asset Management Consulting, Asset Management

"If I have an issue, I just call OnPar. They provide end-user support, new equipment and expanded server space. There's no shuffling or finger-pointing."

HEMANT SRIVASTAVA, CHIEF TECHNOLOGY OFFICER AT CAPACUITY

# **Delivering Professional IT Service and Support**

Advance your business goals with full-service Microsoft solutions from OnPar

## Challenge

CapAcuity needed to meet the needs and level of sophistication that their clients expected without hiring an in-house IT shop, all while maintaining premier data security. They also required help with migrating an acquired company's data from a legacy system to their own.

## Solution

To help CapAcuity fulfill its general IT needs, we took over its entire technology infrastructure, including servers, firewalls, networks, devices, etc. We also assisted CapAcuity to migrate newly acquired data from a legacy server.

## Results

CapAcuity was looking for a strategic IT partner to oversee and evolve their technology platform. They needed a single point of contact who could manage their growing day-to-day needs. The solution pointed towards Microsoft's hand-picked SMB Partner of the Year, OnPar.

#### We were able to create unified solution built for a business of CapAcuity's size with benefits like:

- > Personalized expertise from a team dedicated to providing excellent service
- Monitored cost containment through managed IT services
- Savings on personnel costs by eliminating the need to recruit, hire and train in-house staff
- > Lower general costs by maintaining technology resources and infrastructure
- > Better coverage than they could manage on their own

# Are You Ready to Secure Your Future with Managed IT Services from OnPar?

Unlock opportunities for growth with managed IT services that facilitate stability and success. By entrusting their entire technology infrastructure to us, CapAcuity greatly expanded what they can accomplish in their day-to-day operations.

#### **ONPAR IS KNOWN FOR:**

- > Completing projects successfully and to the client's expectations
- > Communicating project information in a timely and effective manner
- > Collaborating via a designated technician who was both professional and proficient
- Assisting with risk reduction
- > Facilitating server migrations and upgrades

"The biggest thing you can do as an IT leader is to ensure your IT can maintain the level of excellence your employer expects."

#### HEMANT SRIVASTAVA, CHIEF TECHNOLOGY OFFICER



4819 Emperor Blvd, Suite 400 Durham, NC 27703 OnPar is a managed IT services provider headquartered in the research triangle of North Carolina. We provide the solutions you need from project inception and planning through to deployment with ongoing support and maintenance.

For more information, visit www.onpartech.com or call 919-736-9619.