

Improved IT Communications for Atlas Financial Partners

# Case Study

Organization & Location:Atlas Financial Partners | Lake Mary, FL; New York, NYIndustry:FintechServices Offered:Assist corporations with their benefit plans and other investment structures

"Having OnPar cover a number of different services for us, all at a high level, is a tremendous advantage for Atlas."

#### RYAN KELLEY, CHIEF OPERATING OFFICER OF ATLAS FINANCIAL PARTNERS

## **Delivering Professional Communications and Support**

Revitalize Your Capabilities with VoIP and Video Conferencing Solutions from OnPar

## Challenge

Atlas Financial Partners needed a better way for their employees to communicate and collaborate through a unified and secure system. They were using several vendors to fulfill their needs, and their VoIP and video conferencing provider was not reliable.

## Solution

To remedy Atlas' communication shortcomings and system incompatibilities, OnPar helped them take full advantage of the reliability and compatibility that Microsoft technologies provide.

## Results

When Atlas Financial Partner's communications solution failed to meet reliability demands and couldn't integrate seamlessly with their existing Microsoft systems, it was time for a change. Once Atlas found OnPar Technologies via a web search, our team of knowledgeable IT consultants were able to port over all their numbers and install their communications needs in Microsoft Teams. Where before it seemed like a selected vendor wasn't confident in the services they were providing, OnPar, powered by Microsoft, was able to provide the one-stop-shop experience Atlas wanted.

#### Atlas' centralized communications solutions brought them benefits like:

- > The ability for their team to chat and share content seamlessly in one platform
- > Hundreds of dollars a month saved compared to the previous comm services
- > Payroll savings by eliminating the need to recruit, hire and train an in-house IT staff
- > A very responsive and reliable support team
- > An overall more enjoyable calling experience

# Are You Ready to Secure Your Future with Managed IT Services from OnPar?

Unlock opportunities for growth with managed IT services that facilitate stability and success. By entrusting their communication and collaboration needs to our team, Atlas Financial Partners greatly improved what they can accomplish in their day-to-day operations.

#### **ONPAR IS KNOWN FOR:**

- > Completing projects successfully and to the client's expectations
- > Communicating project information in a timely and effective manner
- > Collaborating via a designated technician who was both professional and proficient
- > Assisting with risk reduction
- Facilitating server migrations and upgrades

"Switching to OnPar was a step in the right direction for Atlas. It really gave us more bandwidth for our systems and their capabilities."

### RYAN KELLEY, CHIEF OPERATING OFFICER OF ATLAS FINANCIAL PARTNERS



4819 Emperor Blvd, Suite 400 Durham, NC 27703 OnPar is a managed IT services provider headquartered in the research triangle of North Carolina. We provide the solutions you need from project inception and planning through to deployment with ongoing support and maintenance.

For more information, visit www.onpartech.com or call 919-736-9619.